

CommonTime™ helps Field Service Organizations like Chardon Laboratories reduce operational costs, Go Green and improve profitability with the latest release of their industry leading mobile application, mService 2.0



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Boise, USA, Derby, UK, **CommonTime**, a leading global provider of enterprise mobility solutions, announces the release of the latest version its mobile field service application, **mService 2.0**.



CommonTime has been delivering robust mobile solutions to enterprise customers for over 12 years and continues to recognize the value of a properly equipped field service team. **CommonTime** enables the world's top enterprise organizations

by enabling them to efficiently and effectively utilize mobile technologies in the field to establish consistency, improve quality of data, drastically decrease operational costs and ultimately increase profitability.

Built on **CommonTime's** industry leading mSuite mobile platform, mService 2.0 is recognized as a true end-to-end solution for organizations requiring a flexible mobile service application, full enterprise device management, email and IM integration, end-to-end security, remote device management and backend data connectors.

mService enables field service organizations to operate efficiently through:

- Online/offline device application model
- Real-time access to latest work orders and relevant asset information
- Remote device management to resolve field issues immediately
- Decreased carbon footprint and cost via paper elimination
- Streamlined operations; reduce fuel costs by improved technician dispatching
- Reduced billing cycles and lower days sales outstanding
- Support of GPS location services, Google Maps, etc.
- Instant reporting to all levels of the organization

*"As more and more organizations are tasked with reducing operational costs to improve profitability in these tight economic conditions, it's imperative that we continue to innovate our mobile solution offerings to allow our customers to accomplish this more efficiently and effectively than ever before," said **Joe Watterson, VP Sales Operations at CommonTime.** "We are pleased to be releasing mService 2.0 and continue our commitment to mobilizing business applications. We are excited to continue to partner with great customers like Chardon Laboratories who realize both the business value as well as the environmental value of a mobile field service solution."*

Chardon Laboratories is a leader in providing sustainable water treatment systems solutions. Their PowerPure product is a green friendly, sustainable, chemical free solution for cooling tower water treatment. PowerPure helps companies all throughout the United States by saving water, as well as costs, and eliminating chemicals while improving efficiency and building environmental awareness. PowerPure contributes to companies achieving LEED certifications for their facilities (Leadership in Energy and Environmental Design).

The **mSuite** solution from **CommonTime** has allowed us to eliminate the inefficiencies in our old paper based system, said Vince Resor, Vice President at Chardon Laboratories. By going mobile with CommonTime we have not only saved time and money but also found that we have been able to be more responsive to our customers which has greatly improved the quality of service we have been able to deliver to them. We see this as win win for everyone involved.

Available immediately, **CommonTime** offers application options for rapid development or customized templates via mForms. Information about this and the full suite of mobile applications from CommonTime are available online at www.commontime.com.

About

CommonTime

CommonTime has a global reputation for mobilizing the enterprise workforce more reliably, rapidly, and securely than anyone else, while offering the best value proposition in the market. CommonTime™ enhances the competitive advantages to organizations by allowing focus on business tasks rather than technology. CommonTime's solutions seamlessly support both wired and wireless environments, maximizing mobility benefits for enterprises; and includes wireless push email/PIM and line of business applications, instant messaging, rapid application development, security (over-the-air & on-device), and centralized management of mobile applications, people, PDAs and Smartphones. CommonTime is trusted by the world's leading enterprises including: McDonalds, ExxonMobil, Chrysler, Rolex, Ernst & Young, Coca Cola Bottling, and Caterpillar. Partners include IBM, Lotus, Microsoft, Palm, HTC, Certicom, Symbian, SonyEricsson, HP, Motorola, Sprint, Orange and Cingular. For more information, visit www.commontime.com

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