

# Long Waiting Lists for Toronto Detox Programs, Drug Rehab Services Answers The Call

**Drug Rehab Services**  
Call us, we can help

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Montreal, Quebec – Many families living in Toronto, Canada, who are trying to help a loved one struggling with addiction can find it frustrating when they are not able to get through to an addiction help line. “When families call us, normally they have tried many other local numbers, and were unable to get through,” comments Marcel Gemme, the owner of [Drug Rehab Services](#). “Many local services, especially in Toronto are so backlogged with patients, calls, and are normally understaffed, it's not uncommon for these calls to go unanswered. Many families are quite relieved when they call our help line and they are greeted by a real person.” Limited resources are available for people looking for immediate assistance, especially those requiring medical detox. Medical detox can be a crucial part for someone's recovery, more importantly for those withdrawing from alcohol and prescription medications.



Drug Rehab Services has built a directory of over 4000 different treatment resources across North America. This includes, residential treatment that is long term and short term, outpatient treatment, detox, and [medical detox programs](#). Their counsellors are available to handle any questions families may have about drug and alcohol addiction. With such a large population in the greater Toronto area, there are many long waiting lists for local services, and so many different people are looking for help. Because of these long waiting lists and understaffing, many of these services operate an answering service when you call, meaning most of the time you will not get through to an actual person to talk to. When a family does leave a message, it might be a couple days before the call is returned; once again this is primarily due to, lack of staff, lack of funding, and an overwhelming amount of phone calls.

The help line at Drug Rehab Services operates seven days a week, where trained and caring counsellors are available for families to talk to. If you or someone you know is looking for immediate help, call their toll free line at, 1-877-933-0344, or visit their website at, <http://drugrehab.ca/>