

Personalized Communications Winner of the 2009 ATSI Award of Excellence

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Communications



Released on: December 07, 2009, 1:56 pm

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Industry: [Telecommunications](#)

For the sixth consecutive year, the telephone answering service Personalized Communications has won the ATSI Silver Plus Award of Excellence for outstanding service in the call center industry.

December, 2009 -- Personalized Communications (www.per-com.com) has been awarded the prestigious Silver Plus Award by the Association of TeleServices International, which is the largest trade association in the call center industry. Personalized Communications Inc. is the premier provider of call center and telephone answering services in the country.

The ATSI Award of Excellence was created as a way to reward companies in the teleservices industry for providing a high level of service to clients and callers, friendly receptionists, and apt consideration for the needs of companies and their clientele. Personalized Communications continues to garner the award year after year for their commitment to excellent service.



The company employs operators that handle each call with professionalism, care, and attention to detail. They ensure clients receive service that treats customers with respect so that the business relationship stays strong into the future and it becomes possible to cultivate repeat business. Making every caller feel special is what sets Personalized Communications apart from the competition and continues to help them win awards.

ATSI gives out its annual Award of Excellence based on evaluations made by independent judges contracted by the organization to conduct a thorough evaluation of [Call center services](#) across the United States. The analysis is

carried out over a period of six months and takes into consideration such attributes as courtesy, response time, accuracy, and overall service. The company that scores more than 80% or higher in all categories is given the Award of Excellence.

Founded in 1942, the Association of TeleServices International started off as a nationwide trade association for live answering services. Today the organization caters to teleservices companies of all types, including call centers, contact centers, inbound telemarketing such as data and order entry, paging, voice messaging, emergency dispatch, fax and Internet services, and other essential services.

Personalized Communications has scored higher than the competition six years in a row, earning the company the Award of Excellence and the well-deserved recognition that comes with the presentation of the highly coveted honor.

They have earned a reputation for superior customer service that takes each client's unique requirements into consideration, as well as for the use of cutting edge technology and the employment of skilled professionals in the field that are highly trained to deal with a wide range of different professional circumstances.

For more information about acquiring call center services, call 1-800-317-4567 or visit www.Per-Com.com.

Personalized Communications has been a leader in the [Inbound call center](#) industry for almost thirty years. Serving a variety of clients and businesses throughout that time, the company provides a 24 hour a day [Telephone answering service](#) that is personalized and caters to the needs of every client, whether large or small. They use state-of-the-art technology to meet the many diverse challenges facing the world of call centers and communications. In addition, the company prides itself on a sense of professionalism that can't be found with other inbound call centers and telephone answering services. Personalized Communications is committed to providing a stellar service that is way ahead of the competition in terms of reliability, service, and technology. Their live telephone answering service and help desk are unrivaled in the industry.

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